

Latest arrangements for Rating and Valuation Department counter services

The Rating and Valuation Department announced today (September 4) that from September 7, the opening hours of its enquiry counters will resume as follows:

from 8.15am to 6pm, Monday to Friday (public holidays excluded)

To achieve social distancing, the department appeals to the public to minimise visiting the enquiry counters in person unless they require services of the department urgently. Members of the public should use the department's 24-hour electronic services (www.rvd.gov.hk) to submit forms or obtain information as far as possible. They may also contact the department by email (enquiries@rvd.gov.hk), by fax (2152 0138) or by phone at 2152 0111 / 2152 2152.