

Latest arrangements for Rating and Valuation Department Counter Services

In light of the announcement by the Government yesterday (July 23) that the special work arrangements for government employees will be extended until August 2, the Rating and Valuation Department announced today (July 24) that from July 27 to July 31, the opening hours of its enquiry counters will be adjusted as follows to continue providing essential counter services to members of the public.

Opening hours of enquiry counters:

Monday, Wednesday and Friday (8.30am to 2pm)

To achieve social distancing, the department appeals to the public to minimise visiting the enquiry counters in person unless they require services of the department urgently. Members of the public should use the department's 24-hour electronic services (www.rvd.gov.hk) to submit forms or obtain information as far as possible. They may also contact the department by email (enquiries@rvd.gov.hk), by fax (2152 0138) or by phone (2152 0111/2152 2152). Due to the special work arrangements, the waiting/response time may be longer than usual.