

Latest arrangements for Rating and Valuation Department counter services

The Rating and Valuation Department announced today (April 3) that starting from April 6, the opening hours of its enquiry counters will be adjusted as follows to provide basic and limited counter services to members of the public until further notice:

Opening hours of enquiry counters
Monday to Friday (8.30am to 3pm)

To achieve social distancing, members of the public are encouraged to use the department's 24-hour electronic services (www.rvd.gov.hk) to submit forms or obtain information as far as possible. Public enquiries may also be made to the department by email (enquiries@rvd.gov.hk), by fax (2152 0138) or by phone at 2152 0111/2152 2152, and the waiting/response time may be longer.