

# Latest arrangements for Rating and Valuation Department counter services

â€œIn light of the extension of special work arrangements for government employees, the Rating and Valuation Department announced today (January 22) that starting from Monday (January 25), the opening hours of its enquiry counters will be adjusted as follows to cater for the demand for counter services until further notice.

Opening hours of enquiry counters:

Mondays to Fridays, 9am to 1pm (public holidays excluded).

To reduce social contacts, the department appeals to the public to minimise visiting the enquiry counters in person unless they require services of the department urgently. Members of the public should use the department's 24-hour electronic services ([www.rvd.gov.hk](http://www.rvd.gov.hk)) to submit forms or obtain information as far as possible. They may also contact the department by email ([enquiries@rvd.gov.hk](mailto:enquiries@rvd.gov.hk)), by fax (2152 0138) or by phone at 2152 0111/2152 2152. Owing to the special work arrangements, the waiting/response time may be longer than usual.