

# Latest arrangements for Rating and Valuation Department counter services

â€‹In light of the extension of the special work arrangements for government employees, the Rating and Valuation Department announced today (January 5) that starting from this Thursday (January 7), the opening hours of its enquiry counters will be adjusted as follows to provide essential counter services to members of the public until further notice.

Opening hours of enquiry counters:

Mondays, Tuesdays and Thursdays, 9am to 1pm (public holidays excluded).

To reduce social contacts, the department appeals to the public to minimise visiting the enquiry counters in person unless they require services of the department urgently. Members of the public should use the department's 24-hour electronic services ([www.rvd.gov.hk](http://www.rvd.gov.hk)) to submit forms or obtain information as far as possible. They may also contact the department by email ([enquiries@rvd.gov.hk](mailto:enquiries@rvd.gov.hk)), by fax (2152 0138) or by phone at 2152 0111/2152 2152. Owing to the special work arrangements, the waiting/response time may be longer than usual.