

# Latest arrangements for public services provided by departments under DEVB Planning and Lands Branch

Following the announcement made by the Government that public services will resume under a phased approach from May 4, a spokesman for the Development Bureau said today (April 29) the latest arrangements of the public services provided by the departments under its Planning and Lands Branch will be as follows:

## Buildings Department (BD)

All public counter services, including the Receipt Counter and the Enquiry Counter on the ground floor of the BD's Headquarters at North Tower, West Kowloon Government Offices, 11 Hoi Ting Road, Yau Ma Tei, Kowloon; the Receipt and Dispatch Counter of its New Buildings Divisions at 7/F, 14 Taikoo Wan Road, Taikoo Shing, Hong Kong; and the Building Information Centre on 2/F of its Headquarters will reopen on May 4 to provide services for the public from Monday to Friday.

In order to reduce social contact, the public are advised to make use of the BD's online services. For general enquiries and reports, members of the public can call 1823 or inform the department via online reporting form, email, fax or post.

## Lands Department (LandsD)

The LandsD's offices (including the District Lands Offices) will resume providing public counter services and enquiry telephone lines on May 4. The services include payment of government rent and premiums, map sales, collection of compensation for land resumption, depositing of land boundary plans and survey record plans, and inspection of a full list of Authorised Land Surveyors.

Online services will continue to operate. Members of the public can continue to purchase most map products from Hong Kong Map Service 2.0 ([www.hkmapservice.gov.hk](http://www.hkmapservice.gov.hk)), and can pay government rent and land premiums online or through other electronic means. Members of the public are also encouraged to file enquiries or complaints and send in requests for service by email.

## Planning Department (PlanD)

Normal operation of the PlanD's public services will resume on May 4. Counter services of the Planning Enquiry Counters of North Point Government Offices (NPGO) and Sha Tin Government Offices will return to normal, including enquiry services on general planning information and inspection of

documents required under the Town Planning Ordinance.

The District Planning Offices will resume fieldwork, including posting of site notices for planning applications.

In addition, the Town Planning Board Secretariat's reception counter on 15/F of NPGO will resume normal service.

Members of the public are encouraged to make enquiries through its hotline (2231 5000) or email ([enquire@pland.gov.hk](mailto:enquire@pland.gov.hk)), and can visit the PlanD's website ([www.pland.gov.hk](http://www.pland.gov.hk)) for general planning information.

## Land Registry

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The opening hours of all Land Registry offices will return to normal on May 4. Details are as follows:

- (1) between 9am and 1.30pm from Monday to Friday, other than on a public holiday, for the purpose of delivering instruments for registration; and
- (2) between 9am and 12.30pm and between 2pm and 5pm from Monday to Friday, other than on a public holiday, for other purposes.

People may also deposit documents to be delivered to the Land Registry (excluding instruments to be delivered for registration) in the Drop-in Box located near the Information Counter on the Deck Floor of the High Block of Queensway Government Offices between 9am and 5pm from Monday to Friday, other than on a public holiday.

Members of the public are encouraged to conduct land searches through the Land Registry's online search service ([www.iris.gov.hk](http://www.iris.gov.hk)) and use the Drop-in Box as far as possible. For enquiries, please call the Land Registry hotline on 3105 0000.