

Latest arrangements for Labour Department public services

â€‹To align with the announcement by the Government that government departments will resume public services gradually from April 1 with a view to resuming most normal public services from April 21, the Labour Department (LD) will resume all counter services on Monday, Wednesday and Friday from tomorrow (April 1).

The Kwun Tong Occupational Health Clinic will be open for the whole day on Monday, Wednesday and Friday, as well as in the morning on Saturday. The Fanling Occupational Health Clinic will be open for the whole day on Tuesday and Thursday, and in the morning on Saturday.

In view of public health considerations, members of the public must wear surgical masks at all times when they enter or are present in the LD's offices, and comply with the infection control measures implemented by the department including using the "LeaveHomeSafe" mobile app, temperature checks and crowd control arrangements.

The LD encourages members of the public to make use of the department's online services and information (www.labour.gov.hk), and to file enquiries and requests for service by email at enquiry@labour.gov.hk as far as possible. For information about employment rights and benefits, members of the public may browse the LD's website at www.labour.gov.hk/eng/faq/content.htm.

Apart from visiting Job Centres and industry-based Recruitment Centres under the Employment Services Division, job seekers can use the Interactive Employment Service Website (www.jobs.gov.hk) for job searches. The LD's Telephone Employment Service Centre, all Job Centres and industry-based Recruitment Centres also provide enquiry and employment services by telephone from Monday to Friday during office hours (9am to 1pm and 2pm to 5.30pm) (telephone numbers are shown at www.jobs.gov.hk/0/en/information/ourservices/jobcentres).

Applicants for issue or renewal of licences of employment agencies may submit their applications to the office of the Employment Agencies Administration by post (Unit 906, 9/F, One Mong Kok Road Commercial Centre, 1 Mong Kok Road, Kowloon) or email (ea-ee@labour.gov.hk).

As there may be a higher demand for various public services at the beginning of the gradual resumption of public services, the processing time for various enquiries and applications may take longer than usual.

The LD will review the situation in due course and make further announcements as appropriate.