

Latest arrangements for Labour Department public services

In light of the Government's announcement to extend the special work arrangements for government employees, the Labour Department (LD) today (December 23) announced that it will continue to provide emergency and essential public services until further notice.

Branch offices under the Labour Relations Division, the Minor Employment Claims Adjudication Board and the Employment Agencies Administration will provide limited counter services on Monday, Wednesday and Friday (except general holidays), while other counter services of the LD will be suspended. In view of public health considerations, members of the public entering the LD's offices have to undergo on-the-spot temperature checks and should wear masks at all times. Crowd control arrangements will also be implemented.

Two Occupational Health Clinics and Occupational Medicine Units will be closed. Those who have made service appointments will be informed of the alternative arrangements.

The LD encourages members of the public to make use of the department's online services and information (www.labour.gov.hk) and to file enquiries and requests for service by email at enquiry@labour.gov.hk.

Job seekers can use the Interactive Employment Service Website (www.jobs.gov.hk) for job searches. The LD's Telephone Employment Service Centre, all Job Centres and industry-based Recruitment Centres also provide enquiry and employment services by telephone from Monday to Friday during office hours (9am to 1pm and 2pm to 5.30pm) (telephone numbers are shown at www.jobs.gov.hk/1/0/WebForm/information/en/our_service/info_jobcentres.aspx).

Applicants for issue of licence or renewal of licence of employment agency may submit their applications to the office of the Employment Agencies Administration by post (Unit 906, 9/F, One Mong Kok Road Commercial Centre, 1 Mong Kok Road, Kowloon) or email (ea-ee@labour.gov.hk).

For information about employment rights and benefits, members of the public may browse the LD's website at www.labour.gov.hk/eng/faq/content.htm.

Due to the special work arrangements, the processing time for various enquiries and applications may take longer than usual.

The LD will review the situation in due course and make further announcements as appropriate.