

Latest arrangements for Labour Department public services

To align with the announcement earlier by the Government to resume public services in a safe and orderly manner, the Labour Department (LD) today (August 28) said that all service counters under the LD will maintain the arrangements announced on August 21 to be open on Monday, Wednesday and Friday until further notice.

The Kwun Tong Occupational Health Clinic will remain open for the whole day on Monday, Wednesday and Friday, as well as in the morning on Saturday. The Fanling Occupational Health Clinic will be open for the whole day on Tuesday and Thursday, and in the morning on Saturday.

In view of public health considerations, members of the public entering the LD's offices and clinics have to undergo on-the-spot temperature checks and should wear masks at all times. Crowd control arrangements will also be implemented.

To reduce the flow of people and social contact, the LD will continue to implement targeted measures while resuming more public services, including adopting a roster system and introducing flexible working hours. The LD appeals for the understanding of members of the public as the waiting time for public services may be lengthened, or a longer time may be needed for the processing of enquiries and applications.

The LD encourages members of the public to make use of the department's online services and information (www.labour.gov.hk) as far as possible. For enquiries, please call the LD's 24-hour enquiry hotline at 2717 1771 (the hotline is provided by 1823), or email the department at enquiry@labour.gov.hk.

Job seekers can use the Interactive Employment Service Website (www.jobs.gov.hk) for job search purposes. The LD's Telephone Employment Service Centre, all Job Centres and industry-based Recruitment Centres also provide enquiry and employment services by telephone (telephone numbers are shown at www.jobs.gov.hk/1/0/WebForm/information/en/our_service/info_jobcentres.aspx) during office hours from Monday to Friday (9am to 1pm and 2pm to 5.30pm).

Applicants for issue of licence or renewal of licence of employment agency may submit their applications to the office of the Employment Agencies Administration by post (Unit 906, 9/F, One Mong Kok Road Commercial Centre, 1 Mong Kok Road, Kowloon) or email (ea-ee@labour.gov.hk).

For information about employment rights and benefits, members of the public may browse the LD's website at www.labour.gov.hk/eng/faq/content.htm.

The LD will review the situation in due course and make further announcements as appropriate.