

# Latest arrangements for Inland Revenue Department's public services

In view of the latest development of local epidemic situation and the new special work arrangements for government employees, the Inland Revenue Department announced today (January 24) that the opening hours of its offices will be adjusted as follows from tomorrow (January 25):

Offices	Opening hours
Central Enquiry Counter Business Registration Office* Stamp Office Collection Enforcement Sections Refund Section	From 9am to noon and from 1.30pm to 4pm, Monday to Friday
Central Telephone Enquiry	From 9am to 12.30pm and from 1.30pm to 4pm, Monday to Friday

(\* For service users who have made online appointments for counter services before 9am on a day, please go to the Business Registration Office at 9am or 10am on the day. For those who have made online appointments for counter services after 4pm on a day, please go to the Business Registration Office at 2pm on the day.)

The department appeals to members of the public for their understanding that the above services will be provided at a reduced scale, and they should be prepared to experience a longer waiting time before they can be served. The department encourages the public to use electronic services to handle tax affairs as much as possible. A list of such services can be found in the department's website at [www.ird.gov.hk/eng/ese/index.htm](http://www.ird.gov.hk/eng/ese/index.htm).

Since tax payments, lodgement of objections and holdover applications, and submission of tax returns and information can be made or performed without social contact, the relevant deadlines will not be extended. If members of the public experience difficulties in handling the relevant matters, they should contact the department by electronic means, by post or by fax ([www.ird.gov.hk/eng/cu\\_engs.htm](http://www.ird.gov.hk/eng/cu_engs.htm)).

The department will review the situation and make further announcements as necessary.