

Latest arrangements for Housing Authority public services

The following press release is issued on behalf of the Hong Kong Housing Authority:

Having regard to the resumption of normal operation hours for the Government's public services starting from May 4, the Hong Kong Housing Authority (HA) announced today (April 29) that most public services of the HA will return to normal from May 4. Various infection control measures will continue to be implemented at HA venues. These include controlling the flow of people where necessary and requiring visitors to undergo body temperature checks and wear masks. The latest arrangements are as follows:

- All estate management offices under the HA will reinstate normal services to five days a week from Monday to Friday, with opening hours from 8.45am to 6pm. The opening hours of the estate management offices' shroff offices will also resume normal operation for providing services to tenants;
- Some outdoor recreational and fitness facilities will be gradually opened from May 6 while large-scale activities will continue to be suspended;
- The Public Rental Housing (PRH) Application Office in the Lok Fu Customer Service Centre, the Clearance Housing Office and the Redevelopment Sub-section Offices (Pak Tin and Mei Tung) will resume normal opening hours from Monday to Friday from May 4. The PRH application office in the Lok Fu Customer Service Centre Office will be open from 8am to 6pm, the Clearance Housing Office from 8.30am to 5.45pm and the Redevelopment Sub-section Offices (Pak Tin and Mei Tung) from 8.45am to 6pm;
- Flat selection sessions of the Territory-wide Overcrowding Relief Exercise and the Living Space Improvement Transfer Scheme will gradually resume from May 8. The HA will issue the Notification for Flat Selection in batches to eligible tenants according to their priority for flat selection;
- All subsidised housing offices (including the Home Ownership Scheme (HOS) Sales Unit and the White Form Secondary Market Scheme Unit in the Lok Fu Customer Service Centre, the Green Form Subsidised Home Ownership Scheme Sales Unit in Kwun Tong and the HOS Secondary Market Scheme Unit and the Home Assistance Loan Unit in Lung Cheung Office Block, Wong Tai Sin) will resume opening from 8.45am to 1pm and from 2pm to 6pm from

Monday to Friday from May 4;

- Flat selection sessions of Sale of Home Ownership Scheme Flats 2019 will gradually resume service from May 8. The HA will issue flat selection notification letters in batches to eligible HOS applicants according to their priority for flat selection. For enquiries, please contact the HA Sales Hotline on 2712 8000; and
- The shroff office on the Ground Floor of the HA Headquarters will resume all normal services from May 4.