

Latest arrangements for Hongkong Post services

In view of the Government's announcement on the extension of the special work arrangements for government employees, Hongkong Post today (August 7) announced the arrangements for Hongkong Post services from August 10 to 16.

Hongkong Post will maintain mail delivery (including that for Speedpost items) and mail collection services from street posting boxes on alternate days. Taking into account the risk associated with the increasing number of buildings with confirmed cases and the need of local residents to receive mail, Hongkong Post will deliver mail to the letter boxes in the lobbies of these buildings twice a week, and door delivery service will continue to be suspended until a building concerned is removed from the list of buildings with confirmed cases within the past 14 days.

The postal service arrangements for Wong Tai Sin District, where the epidemic has remained relatively severe, will remain the same as those of last week, i.e. door delivery services will be suspended. Post offices situated in the district will continue to be suspended from service. This includes Choi Hung Chuen Post Office, Chuk Yuen Post Office, Fu Shan Post Office, Lok Fu Post Office, Ngau Chi Wan Post Office, Tsz Wan Shan Post Office and Wong Tai Sin Post Office.

A postman working for Wan Chai Delivery Office was confirmed as having COVID-19 on August 3. Upon the advice of the Department of Health, Wan Chai Post Office is closed through to August 15 for thorough cleaning and sterilisation. All other post offices will maintain their normal opening hours on Monday, Wednesday and Friday, but their closing hours will be advanced to 4pm. Mobile post offices will be suspended from service.

Hongkong Post will continue to adopt various measures on social distancing and infection control at all post offices, and will also implement crowd control arrangements and introduce chip allotment measures when necessary to relieve the crowding of customers, so as to reduce social contact and prevent crowds from gathering.

Hongkong Post has been attaching great importance to anti-epidemic measures, and providing frontline staff with protective gear such as protective goggles, masks, alcohol swabs, alcohol-based handrub and gloves. Hongkong Post also continues to remind staff to carry and use such protective gear when performing duties outdoors, check their body temperature and use alcohol-based handrub before entering any post office, avoid dine-in meals and meal gatherings, and pay attention to personal hygiene.

Due to the adjustment of business hours of post offices, members of the public requiring counter services may expect longer waiting times. As a result of the above special arrangements, services of local, inbound and

outbound mail will be subject to delays. Hongkong Post apologises for the inconvenience caused.

Hongkong Post will keep abreast of the latest situation and make timely adjustments to the arrangements for counter and delivery services. For further enquiries, please call the Hongkong Post enquiry hotline at 2921 2222.