

Latest arrangements for Hongkong Post services

Hongkong Post today (August 22) announced that all post offices (including mobile post offices and all post offices situated in Wong Tai Sin District) will resume their normal business hours starting from August 24.

In parallel, mail collection from posting boxes and mail delivery service (including that for Speedpost items) will also resume normal. For buildings with COVID-19 confirmed cases within the past 14 days, Hongkong Post will strengthen the service of mail delivery to the letter boxes in the lobbies to three times a week, yet door delivery service will remain suspended until the building concerned is removed from the list of buildings with confirmed cases within the past 14 days.

Hongkong Post said, after verification, that the COVID-19 testing arranged by the department covered 3 658 frontline staff, and the results for 1 944 of them who volunteered to undergo the testing were negative.

Hongkong Post will continue to adopt various measures on social distancing and infection control at all post offices, and provide frontline staff with protective gear such as face shields, protective goggles, masks, alcohol swabs, alcohol-based handrub and gloves.

For further enquiries, please call the Hongkong Post enquiry hotline at 2921 2222.