

# Latest arrangements for Highways Department's public services

The Government has announced that the special work arrangements for government employees will be extended for one week until August 23. The Highways Department said today (August 13) that it will continue to provide essential and emergency public road repair services including daily inspections of expressways and emergency road repairs. It will also arrange for its contractors to continue to enhance the cleaning work for the handrails of footbridges, subways and escalators as well as the buttons of lifts under the department's purview.

The Reporting Centre of the Highways Department will maintain operation to handle road repair matters. For any suggestions, enquiries or complaints on the services, members of the public may continue to call the 24-hour hotline 2926 4111 or call 1823. Priority is given to emergency incidents. The public may also contact the Highways Department by email or by fax. Details are as follows:

Email addresses:

[enquiry@hyd.gov.hk](mailto:enquiry@hyd.gov.hk) (for enquiries)

[complaint@hyd.gov.hk](mailto:complaint@hyd.gov.hk) (for complaints)

Fax numbers:

2714 5216 (for enquiries)

2187 2243 (for complaints)