

Latest arrangements for HAD services

In light of the Government's announcement to fully resume normal public services, the Home Affairs Department (HAD) announced today (February 17) its service arrangements from tomorrow (February 18). The details are set out below.

The Home Affairs Enquiry Centres (HAECs) in 18 districts and the Estate Beneficiaries Support Unit will fully resume normal services. The HAECs will open between 9am and 7pm from Monday to Friday (except public holidays) to provide services for the public (between 8.45am and 6.45pm from Monday to Friday (except public holidays) for the HAEC in Cheung Chau and between 9am and 6pm on Monday, Wednesday and Friday (except public holidays) for the HAEC in Mui Wo).

Counter and hotline (2835 1535) services of the Estate Beneficiaries Support Unit of the HAD will be provided from 8.45am to 1pm and from 2pm to 6pm between Monday and Friday (except public holidays).

The services provided by the Office of the Licensing Authority will also return to normal. The opening hours will be from 9am to 6pm from Monday to Friday (except public holidays). All licensing applications in connection with hotels, guesthouses and other premises as well as entertainment are encouraged to be submitted by post or e-submission. Application forms and submission details can be found on the webpage of the Office of the Licensing Authority: www.hadla.gov.hk.

The facilities of community halls and community centres (except for those being or to be used as community testing/vaccination centres, etc) will be reopened to organisations with approved bookings from February 22 (Monday). However, there will be limits on the number of participants, etc, for activities to be held in order to ensure that appropriate social distancing can be maintained among them.

The HAD's hotlines for persons under home quarantine will operate between 9am and 6pm from Monday to Friday. For phone numbers of the hotlines, please visit the webpage of the HAD: www.had.gov.hk/file_manager/docs/district_hotline_en.pdf. For other enquiries, please call the HAD's enquiry hotline at 2835 2500 between 9am and 7pm from Monday to Friday (except public holidays).