

Latest arrangements for HAD services

To align with the Government's arrangements to resume more public services in a safe and orderly manner, the Home Affairs Department (HAD) announced today (January 29) its service arrangements from February 1. Details are set out below.

The Home Affairs Enquiry Centres (HAECs) in 18 districts will be open between 10am and 5pm from Monday to Friday (except public holidays) to provide services for the public (between 10am and 5pm on Monday, Wednesday and Friday only for the HAEC in Mui Wo).

Counter and hotline (2835 1535) services of the Estate Beneficiaries Support Unit of the HAD will be provided from 10am to 1pm and from 2pm to 5pm between Monday and Friday (except public holidays).

The Office of the Licensing Authority will be open between 10am and 5pm from Monday to Friday (except public holidays). All licensing applications in connection with hotels, guesthouses and other premises as well as entertainment are encouraged to be submitted by post or by using e-submission. Application forms and submission details can be found on the webpage of the Office of the Licensing Authority: www.hadla.gov.hk.

All community halls and community centres will remain closed and not be used by applicant organisations, except for use as community testing centres and temporary cold shelters.

The HAD's hotlines for persons under home quarantine will operate between 9am and 6pm from Monday to Friday. For phone numbers of the hotlines, please visit the webpage of the HAD: www.had.gov.hk/file_manager/docs/district_hotline_en.pdf. For other enquiries, please call the HAD's enquiry hotline at 2835 2500 between 10am and 5pm from Monday to Friday (except public holidays).