

# Latest arrangements for Companies Registry's public services

In view of the latest epidemic situation and the special work arrangements for government employees, the Companies Registry announced today (December 9) that starting from tomorrow (December 10), while maintaining the limited counter services provided currently, it will temporarily close the Public Search Centre on 13/F at Queensway Government Offices until further notice.

The Registry will continue to provide limited counter services for receiving documents delivered in hard copy and collection of certificates for company incorporations. The limited opening hours of the Registry are as follows:

14/F Public Service Hall at Queensway Government Offices and 12/F, One Kowloon, Kowloon Bay

Monday to Friday  
9.30am – 4pm

To achieve social distancing with a view to reducing the risk of the spread of the COVID-19 virus in the community, the Registry appeals to its customers to continue to deliver documents electronically or by post. Customers should avoid visiting the Registry's office premises unless they require urgent service. The Registry's services on registration of documents and public search services will continue to be provided electronically through the e-Registry ([www.eregistry.gov.hk](http://www.eregistry.gov.hk)), Cyber Search Centre ([www.icris.cr.gov.hk](http://www.icris.cr.gov.hk)) and the website of the Registry for Trust and Company Service Providers ([www.tcsp.cr.gov.hk](http://www.tcsp.cr.gov.hk)).

The waiting time for public services provided at the Registry's offices will be longer as the provision of services has been scaled down. The Registry will also take a longer time to process the documents submitted in hard copy form.

Please check the latest announcements on the Registry's website at [www.cr.gov.hk](http://www.cr.gov.hk) for any updates.

For enquiries, please call 2867 2600 or contact the Registry by email at [crenq@cr.gov.hk](mailto:crenq@cr.gov.hk).