

# Latest arrangement on limited services of Official Receiver's Office

To align with the special work arrangement announced by the Government today (February 7) and to further reduce the risk of the spread of the novel coronavirus in the community, the Official Receiver's Office (ORO) announced the provision of basic and limited public services to members of the public from February 10 until further notice as follows:

The public services counter of the ORO on 10/F, High Block, Queensway Government Offices, 66 Queensway, Hong Kong will be open on Monday, Wednesday and Friday between 9.30am-12.30pm and 2pm-4pm. In view of the suspension of the court services, receipt of petition and deposit from petitioner, and attestation service for self-petition will continue to be suspended until further notice. All other offices of the ORO will be open between 9.30am-12.30pm and 2pm-4pm from Monday to Friday.

The waiting/processing time for the services provided by the ORO may be longer as the provision of services is scaled down.

Given the situation of the novel coronavirus infection, members of the public are encouraged to avoid coming to the offices of the ORO in so far as is possible. They can make use of the electronic services of the ORO and to contact the ORO by:

- (a) telephone (Hotline number: 2867 2448);
- (b) email ([oroadmin@oro.gov.hk](mailto:oroadmin@oro.gov.hk)); or
- (c) fax (Fax number: 3105 1814).

Members of the public who have appointments with the ORO will be notified of an alternate appointment date as soon as possible.

As to the meetings of creditors, meetings of contributories and adjournment thereof, those scheduled to be held on or after February 10 will be convened as scheduled. To avoid contagion of the disease by personal contact, creditors are recommended to lodge their proxy with the ORO by way of facsimile transmission at 3105 1814 and avoid attending the meeting in person. The proxy forms can be accessed at the ORO's website ([www.oro.gov.hk/eng/pforms/pforms.htm](http://www.oro.gov.hk/eng/pforms/pforms.htm)). Members of the public are also advised not to attend the meeting unless it is absolutely necessary.

For any enquiries, please contact the ORO through its hotline at 2867 2448.