

Lands Department to resume normal operation gradually

The Lands Department (LandsD) today (February 28) announced that its offices (including District Lands Offices) will resume providing public counter services and enquiry telephone lines from March 2. The services include payment of government rent and premiums, map sales, collection of compensation for land resumption, depositing of land boundary plans and survey record plans, and inspection of a full list of Authorised Land Surveyors. Members of the public visiting LandsD's offices may have to undergo body temperature check so as to reduce the risk of spreading COVID-19 in the community. With the adoption of measures to prevent infection, service delivery might be affected or delayed to a certain extent. LandsD apologises for any inconvenience caused.

LandsD's online services will continue to operate. In order to reduce social contacts, the public are advised to make use of online services. Members of the public can continue to purchase most map products from Hong Kong Map Service 2.0, and can pay government rent and land premiums through online or other electronic means. Members of the public are also encouraged to file enquiries or complaints and send in requests for service by email. Since the need to contain infection and the special work arrangement would affect workflow, LandsD's processing of various enquiries, complaints and applications may be delayed and it may take a longer time to provide a reply. Service users' understanding is appreciated.