

Land Registry staff member preliminarily tested positive for COVID-19 and temporary service arrangements

The Land Registry (LR) today (February 10) said that a staff member was preliminarily tested positive for COVID-19.

The staff member works in the Customer Centre of LR on 19/F, Queensway Government Offices and is responsible for delivering owners' corporation services. She has no recent travel history and last worked in office on February 4. Her body temperature was normal on the last day of work and she has been wearing a mask and following infection control measures at work.

Thorough cleaning and disinfection will be arranged at the premises concerned as soon as possible. The LR will also arrange staff of the same floor to undergo COVID-19 testing and work from home until a negative test result is obtained. The LR will maintain close liaison with the Centre for Health Protection of the Department of Health in taking appropriate follow-up action.

The Customer Centre on 19/F, Queensway Government Offices will be closed today and resume services tomorrow (February 11). Today's temporary service arrangements are as follows:

Deeds Registration Services

Deeds lodgement services are available at the following temporary location:

Location: 18/F, Queensway Government Offices, 66 Queensway, Hong Kong

Service hours: 9am to 1.30pm

Payment method: Cash or company cheque (credit card and EPS payment services will not be available)

Search Services, Search of Memorial Day Book and Property Alert Service

Search services at the Customer Centre will be suspended. Customers are advised to conduct land searches through LR's online search service (www.iris.gov.hk). For search of Memorial Day Book, limited services are available on 28/F Queensway Government Offices. Application for Property Alert Service can be made via the Drop-in Box located near the Information Counter on the Deck Floor, High Block, Queensway Government Offices.

Limited services for search and application for Property Alert Service are also available at the following New Territories Search Offices:

Location: Tsuen Wan Search Office
11/F, Tsuen Wan Multi-storey Carpark Building,
174-208 Castle Peak Road, Tsuen Wan, New Territories

Yuen Long Search Office
7/F, Yuen Long Government Offices and Tai Kiu Market 2 Kiu Lok Square,
Yuen Long, New Territories

Tai Po Search Office
4/F, Tai Po Complex 8 Heung Sze Wui Street,
Tai Po, New Territories

Service hours: 9am to 12.30pm

Owners' Corporation Services

Search services of the owners' corporation records for the Hong Kong, Kowloon and Islands districts under the Building Management Ordinance (BMO) (Cap. 344) will be suspended. Application for registration of owners' corporation and filing of notices as required under the BMO for the Hong Kong, Kowloon and Islands districts can be made at the following location:

Location: The Land Registry 28/F, Queensway Government Offices, 66 Queensway, Hong Kong.

Service hours: 9am to 12.30pm

Payment method: Cheque only (credit card and EPS payment services will not be available).

Delivery of notices for filing can be made via the Drop-in Box located near the Information Counter on the Deck Floor, High Block, Queensway Government Offices.

During the period, customers may experience longer waiting time for the required services. For enquiries, please call the Land Registry hotline on 3105 0000 or send e-mail to csa@landreg.gov.hk.

During the pandemic, the LR has been strictly implementing various disease prevention measures, including providing masks and other personal protective equipment for staff, and stepping up the cleaning and sterilising measures for all offices. Staff members have been reminded to pay attention to personal hygiene and to stay vigilant. They have also been reminded to seek medical advice immediately if feel unwell.