

Kwai Chung Hospital announces incident of losing patient data

The following is issued on behalf of the Hospital Authority:

The spokesperson for Kwai Chung Hospital (KCH) made the following announcement today (October 22) regarding an incident of losing patient data:

A case manager of the KCH Community Psychiatric Service lost a document containing patient's personal data yesterday (October 21), which involves the name, date of birth, gender, telephone number and address of 19 patients, and the telephone number of some relatives.

The staff concerned brought the document for contacting patients during an outreach visit yesterday afternoon. The staff had taken out the document to check patient's address. Upon completion of the visit, the staff returned to office and found the document missing. The staff immediately informed the hospital and conducted a search but in vain.

KCH is very concerned about the incident. The hospital has contacted patients concerned to express apology and explain the incident. Patient's treatment is not affected. KCH has reminded all staff again on the guidelines of safekeeping and handling patients' data and will strengthen internal training.

KCH has reported the case to the Police and the Office of the Privacy Commissioner for Personal Data, and the Hospital Authority Head Office via the Advance Incident Reporting System.