

# Just a few days left to fill out EUIPO's user satisfaction survey

January 29, 2018 [About the EUIPO](#)

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Our annual user satisfaction survey can be filled out before February 4.

**We would like to take this opportunity to thank the users that have already taken the time to fill out the 2017 survey.** Their feedback will help us shape our future objectives and measure our performance in various areas including:

- Legal practice
- Online tools
- European Union trade mark registration
- Community design registration
- Customer and information services

## **How you can give us your opinion**

The 2017 User Satisfaction Survey has been sent via e-mail to the users of EUIPO's services.

Via this link provided, they are able to access a secure web-based questionnaire which can be completed in any of the five working languages of the Office (English, Spanish, German, French and Italian) with deadline February 4.

Are you a EUIPO user and you have not received the e-mail yet?

[Get in contact with our information centre staff.](#)

## **More on our quality management system**

User feedback is paramount in all of EUIPO's activities. That is why our quality management policy is based on ISO 9001, an international standard for which organisations need to demonstrate their ability to meet user expectations and establish continual improvement procedures.

We have been measuring levels of satisfaction with our services and decisions relating to the registration of trade marks and designs since 2005.

[More information on EUIPO's management system standards.](#)