

Issue with Companies House email reminder service now resolved

News story

We recently identified an issue with our email reminder service. This issue has now been resolved.



We recently identified an issue with our email reminder service. Due to a system error, we did not send email reminders to customers between 15 November 2020 and 6 January 2021.

We apologise for any inconvenience this may have caused.

This issue has now been resolved, and we have put steps in place to make sure that this does not happen again.

All companies have a legal responsibility to file documents with Companies House on time. We encourage customers to [sign up for our email reminder service](#) as we are no longer sending paper reminders.

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