

Inland Revenue Department to resume basic public services

In view of the latest developments of the epidemic situation and in line with the Government's announcement yesterday (January 26) that government departments will resume more public services in a safe and orderly manner, the Inland Revenue Department announced today (January 27) that the following offices will provide basic public services from January 28:

Offices	Opening hours
Central Enquiry Counter Business Registration Office Stamp Office Collection Enforcement Sections Refund Section	From 9am to noon and from 1.30pm to 4pm, Monday to Friday
Central Telephone Enquiry	From 9am to 12.30pm and from 1.30pm to 4pm, Monday to Friday

The department appeals to members of the public for their understanding that the above services will be provided at a reduced scale and they should be prepared to experience a longer waiting time before they can be served. The department encourages the public to use electronic services to handle tax affairs as much as possible. A list of such services can be found in the department's website at www.ird.gov.hk/eng/ese/index.htm.

Since tax payments, lodgement of objections and holdover applications, and submission of tax returns and information can be made or performed without social contact, the relevant deadlines will not be extended. If members of the public experience difficulties in handling the relevant matters, they should contact the department by electronic means, by post or by fax (www.ird.gov.hk/eng/cu_enqs.htm).

The department will review the situation and make further announcements as necessary.