

Information Gateway for Carers launches today

The Social Welfare Department (SWD) announced that the Information Gateway for Carers (www.carers.hk) was launched today (November 30). Apart from providing carers with quick and convenient information on welfare services, community resources and caring techniques, the Information Gateway will also, through pop-up messages, encourage carers to seek help when necessary.

The Information Gateway is a joint venture of the SWD and the Hong Kong Jockey Club Charities Trust. The Hong Kong Shue Yan University (HKSYU) was commissioned to develop the website, which is equipped with a user-friendly interface with easy search functions to enable carers' access to comprehensive and updated information so that they can get the support they need.

To ensure that the design of the Information Gateway meets the needs of carers, the SWD and HKSYU have collected opinions from carers before the construction of the website. The content of the Information Gateway includes services for elderly persons, persons with disabilities, persons in mental recovery, children with special educational needs and their carers, caring skills, community activities and resources for carers.

The Information Gateway is linked to the Designated Hotline for Carer Support (182 183) and the Vacancy Enquiry System for Respite Services/Emergency Placement to enable carers' access to support at all times.

For enquiries about the Information Gateway, please call the SWD's hotline at 2343 2255.