

Immigration Department reminds public of additional special service session for collection of travel documents on July 22

The Immigration Department (ImmD) reminded members of the public today (July 19) that an additional special service session from 2pm to 9pm would be provided at the Travel Documents (Issue) Section on 4/F, Immigration Tower, Wan Chai, and at the seven Immigration Branch Offices for collection of travel documents on July 22 (Saturday).

In view of the start of the summer holidays, additional special service sessions are provided by the ImmD on two consecutive Saturdays from July 15 to enable members of the public to collect their travel documents. The ImmD encourages applicants who plan to travel during the summer holidays and have yet to collect their travel documents to make use of the special service session on July 22.

Members of the public may collect their Hong Kong Special Administrative Region passports or other travel documents by presenting the Collection Notice at the offices concerned during the special service session without making prior appointments and on a first-come, first-served basis. There will be no quota limit. Members of the public are also reminded to return their existing travel documents to the ImmD for cancellation upon collection of the new ones (except for first applications or loss cases). For addresses of the offices concerned and arrangements for the special service session, please see the Annex.

For enquiries, please phone the ImmD hotline 2824 6111 or contact staff of the ImmD by email (enquiry@immd.gov.hk).