

# Immigration Department introduces self-application services for Hong Kong identity cards

The Immigration Department (ImmD) today (December 12) announced that the services of the Personal Documentation Submission Kiosks (PDSKs) will be enhanced tomorrow (December 13) by introducing self-application services for Hong Kong identity cards (HKICs). Eligible applicants can complete the HKIC application procedures in a self-service manner and can apply for HKICs and Hong Kong Special Administrative Region (HKSAR) passports in one go through the PDSKs. The new services will further automate and digitalise the application and collection procedures for personal documentation, thereby providing more convenient services to members of the public.

## Personal Documentation Submission Kiosks

Currently, the PDSKs are set up at the Immigration Headquarters in Tseung Kwan O. Starting from tomorrow, eligible applicants can complete the application procedures, including electronic form filling and signing, photo taking, fingerprints taking and application submission, at the PDSKs in a self-service manner without the need to meet a registration officer of the ImmD in person. The services provided by the PDSKs are appointment-free. The first phase of the new services will cover the following three types of replacement applications of HKIC holders who are aged 18 or above holding a locally issued smart HKIC:

1. Replacement for an adult HKIC for persons reaching the age of 18;
2. Replacement for a permanent HKIC for persons having their eligibility for permanent HKIC verified; and
3. Replacement for a new smart HKIC for persons holding a valid old form of smart HKIC.

After the launch of the new services, eligible applicants can also apply for HKICs and HKSAR passports in one go through the PDSKs without the need to repeatedly undergo identity verification, photo taking and form filling.

## Personal Documentation Collection Kiosks (PDCKs)

For collection, the ImmD has integrated various functions of the collection kiosks. Eligible applicants can collect HKICs and HKSAR passports in one go in a self-service manner through the PDCKs, which are also located at the Immigration Headquarters.

The address of the Immigration Headquarters is 61 Po Yap Road, Tseung Kwan O, New Territories. For the location and service hours of the kiosks, please refer to the Annex. The above information is also available on the ImmD's website ([www.immd.gov.hk](http://www.immd.gov.hk)) and mobile application.

## Shortening the processing time for identity card applications

Furthermore, the ImmD will shorten the processing time for the new smart HKIC starting from tomorrow. The time required will be shortened to five working days from the current seven working days (working days exclude Saturday, Sunday and general holidays). Applicants can collect the new HKIC on the next working day after the completion of processing by the ImmD.

For enquiries, please contact the ImmD by calling the enquiry hotline (2824 6111), by fax (2877 7711) or by email ([enquiry@immd.gov.hk](mailto:enquiry@immd.gov.hk)).