

Immigration Department introduces “Mutual Use of QR Code between HKSAR and Macao SAR Clearance Service”

The Immigration Department (ImmD) announced today (July 18) the "Mutual Use of QR Code between HKSAR and Macao SAR Clearance Service" (the Service) in collaboration with the Public Security Police Force, the Identification Services Bureau, the Public Administration and Civil Service Bureau and the Public Security Forces Affairs Bureau of Macao will be launched tomorrow (July 19). This initiative aims at providing faster and more convenient immigration clearance service for eligible Hong Kong residents and Macao residents.

Under the new measure, Hong Kong residents (i) aged 11 or above; (ii) holding a valid Hong Kong permanent identity card or Hong Kong identity card containing ‘*’, ‘***’ or ‘R’ symbol; and (iii) having successfully registered for using the Automated Immigration Clearance Service in the Macao SAR, are eligible to activate the Service with the "Contactless e-Channel" mobile application. After successful activation with the mobile application, they can generate an encrypted QR code through the mobile application for using the Automated Immigration Clearance Service in the Macao SAR to complete the automated immigration clearance. Meanwhile, eligible Macao permanent residents can generate an encrypted QR code through the "Macao One Account" mobile application for using e-Channels to complete the automated immigration clearance.

For details of the Service, please visit the ImmD's website at www.immd.gov.hk/hkmaqr. For enquiries, please contact the ImmD by calling the enquiry hotline (2824 6111), by fax (2877 7711) or by email (enquiry@immd.gov.hk).