

## Immigration Department again reminds public to remain vigilant against phone scams

In connection with recent cases related to phone scams, the Immigration Department (ImmD) remains very concerned and has been in close contact with the Hong Kong Police Force. It is understood that in some cases victims received pre-recorded voice calls from scammers posing as immigration officers informing them that they would have immigration restrictions imposed. Such calls were subsequently transferred to another scammer posing as a non-local law enforcement officer who asked the call recipient to provide sensitive information, such as personal particulars, bank account numbers and passwords.

An ImmD spokesman again reminded members of the public that the ImmD does not make any pre-recorded voice calls to members of the public, and the ImmD will not transfer calls to other non-local authorities and will not ask the call recipient to provide information such as bank account numbers and passwords.

The public should remain vigilant and verify the identity of a caller when contacted by phone, and should not disclose personal information to others arbitrarily. If there is any doubt, members of the public should call the ImmD's enquiry hotline on 2824 6111 or email [enquiry@immd.gov.hk](mailto:enquiry@immd.gov.hk).

Anyone suspecting a scam should immediately report it to the Police.