

# Housing Authority's public services affected

The following press release is issued on behalf of the Hong Kong Housing Authority (HA):

In response to Government's announcement that special work arrangements for government departments will be implemented starting from tomorrow (January 29) until February 2, a spokesman for the HA said the following Housing Department's public services will be affected:

- All the Estate Management Offices (EMOs), including shroff offices, of Public Housing Estates will be closed, while cleansing and security services will continue to be provided during the period. In case of urgent or special needs, residents may call the contact telephone number provided at respective EMOs;
- All subsidised housing offices will be temporarily closed (including Home Ownership Scheme (HOS) Sales Unit and White Form Secondary Market Scheme Unit in Lok Fu Customer Service Centre, Green Form Subsidised Home Ownership Scheme Sales Unit in Kwun Tong, HOS Secondary Market Scheme Unit in Wong Tai Sin as well as other offices of related services). Flat selection sessions scheduled for 29 to 31 January are suspended. Moreover, flat selection sessions originally scheduled and informed applicants to take place from 3 to 6 February will need to be rescheduled. We will individually inform all concerned applicants;
- All public rental housing application offices including Lok Fu Customer Service Centre Office and Sham Shui Po Housing Information Centre will be closed. All detailed vetting interviews, as well as flat selection of Territory-wide Overcrowding Relief Exercise and Living Space Improvement Transfer Scheme (including flat preview) will also be suspended until further notice;
- Clearance Housing office and Redevelopment Sub-section offices (Pak Tin & Mei Tung) as well as Public Housing Resources Management Sub-section will also be closed;
- Closing time for tenders received through the Tender Boxes on the G/F of the Housing Authority Headquarters Building at 33 Fat Kwong Street, Homantin and all other HA offices on or before 31 January 2020 will be extended until further notice;
- During the period, the Shroff Office on the Ground Floor of HA Headquarters will provide limited service. Except rental collection, other payment collection services (including premium payment by Subsidised Sale Flats Scheme owners to facilitate them to complete

transactions of their flats) will remain in operation;

- Chinese New Year promotional activities organised by HA at its shopping centres will be cancelled.

For enquiries, please call HA hotline 2712 2712.