

Hospital Authority reminds members of public to stay alert to fraudulent calls

The following is issued on behalf of the Hospital Authority:

â€‹The spokesperson of the Hospital Authority (HA) today (December 22) reminds members of the public to stay alert to fraudulent calls.

The HA received a report from Prince of Wales Hospital (PWH) today that several hospital staff members have received phone calls at their office extensions, in the form of pre-recorded messages and claiming to be calling from PWH. The calls requested recipients to follow instructions to collect a document, which are similar to the fraudulent calls received by members of the public earlier. PWH has reported the incident to the Police and has reminded staff members through the hospital's internal communication channels to stay vigilant about fraudulent calls.

The HA reiterates that hospital staff will contact patients personally by phone and provide relevant information to verify the identity of both parties. Public members are advised not to disclose personal information during any unidentified phone calls and to report any suspected fraudulent calls to the Police.