

# Hospital Authority makes announcement on disruption of Clinical Management System

The following is issued on behalf of the Hospital Authority:

The Hospital Authority (HA) spokesperson today (May 3) made the following announcement on the disruption of the Clinical Management System (CMS) in public hospitals:

The HA's CMS was disrupted at noon today, and HA staff were unable to access the system to save or retrieve patients' medical records. During this period, clinical departments activated contingency procedures, including manual input of medical records and enquiring on patients' medical history. Some patients experienced longer waiting times or rescheduled their appointments. Emergency services were not affected.

Upon urgent repair and restarting of the CMS, all systems resumed normal operation at around 2pm.

The HA will conduct an in-depth investigation into the incident. The HA expressed apologies to the public for the inconvenience caused to the patients during the system disruption.