

Hospital Authority enhances electronic payment services (with photos)

The following is issued on behalf of the Hospital Authority:

The Hospital Authority (HA) has recently introduced over 30 new one-stop electronic kiosks in 13 public hospitals* to progressively replace the existing old model. The new electronic kiosks enhance the registration and payment functions for specialist outpatient services. Patients or their carers can use either the appointment slip or the patient's Hong Kong Identity Card to register for consultation and settle attendance fees and drug charges, which is more convenient and can save queuing time. The new kiosks accept payments by Octopus and contactless credit cards issued by local banks. The HA will continue to replace the old electronic kiosks, enhance the kiosks' functionalities and provide more payment means such as accepting payments by electronic wallets.

Furthermore, HA hospital shroff offices now accept payments by electronic wallets, where patients can make payments by presenting the Quick Response code (Alipay or WeChat Pay) on their smartphones. Patients are offered more choices on top of the traditional payment methods, including cash, Octopus and credit cards. The public may enquire at the hospitals' shroff offices for more information.

The HA will continue to improve payment procedures for the greater convenience of the public in using public hospital services.

* Including Hong Kong Children's Hospital, Princess Margaret Hospital, Pok Oi Hospital, Pamela Youde Nethersole Eastern Hospital, Queen Elizabeth Hospital, Queen Mary Hospital, Ruttonjee and Tang Shiu Kin Hospitals, St John Hospital, Tin Shui Wai Hospital, Tseung Kwan O Hospital, Tuen Mun Hospital, Tung Wah Eastern Hospital and United Christian Hospital.

