

Hospital Authority announces the disruption of the Clinical Management System

The following is issued on behalf of the Hospital Authority:

The Hospital Authority (HA) spokesperson today (August 28) made the following announcement on the disruption of the Clinical Management System (CMS) in public hospitals:

At about 7pm today, HA's CMS was disrupted due to network problem, affecting the access of healthcare staff to save or retrieve patients' medical records. During this period, clinical departments switched its operation to contingency mode, including manual input of medical records and taking patients' medical history verbally.

Upon emergency repair by department concerned, all systems resumed normal operation at about 8.20pm.

The HA will conduct an in-depth investigation into the incident. The HA expressed apology to the public for the inconvenience caused during the system disruption.