

## Hongkong Post urges public to apply for their tenements for a proper building number to ensure accurate delivery

In response to a media report querying why Hongkong Post (HKP) does not deliver mail items to addresses providing only Demarcation District (DD) Lot numbers, an HKP spokesman explained today (May 27) that addresses providing only a DD Lot number are undeliverable because DD Lot number is primarily for identification of a piece of land and cannot tell the location directly without additional information such as street name and house number. It is very difficult for a postman to locate the intended delivery point to ensure accurate delivery.

"With rapid and fast-changing land use developments, there remain many undeliverable addresses in the New Territories and other remote villages," the spokesman added.

"Further confusion arises for situation in which house owners in rural areas adopt their own building numbers not allocated by the Rating and Valuation Department (RVD), which is the authority for allocation of building numbers."

"We urge those owners who have not applied for official building numbers for their properties in rural areas to apply to RVD as soon as possible. Applications should be made to the Commissioner of Rating and Valuation by completing Form BN(2) which is available at RVD's website at [www.rvd.gov.hk/en/faqs/building\\_number.html](http://www.rvd.gov.hk/en/faqs/building_number.html). Applicants may call RVD enquiry number at 2152 0111 for more details."

"We also urge all owners of tenements to install letter boxes of a proper size with adequate security features, and remote villages set up nested letterboxes to facilitate mail delivery. Further details can be found at [https://www.hongkongpost.hk/en/receiving\\_mail/letter\\_boxes/index.html](https://www.hongkongpost.hk/en/receiving_mail/letter_boxes/index.html) and enquiries can be made to HKP at 2921 2222 or [hkpo@hkpo.gov.hk](mailto:hkpo@hkpo.gov.hk)."