

# Hongkong Post alerts public to fraudulent social media page

Hongkong Post today (October 3) alerted members of the public to a fraudulent Facebook page named "HongkongPost – Parcel distribution" purportedly issued by Hongkong Post.

Hongkong Post clarifies that it has no connection with the above fraudulent Facebook page on distributing unclaimed parcels. Members of the public are urged to be discerning to ascertain the authenticity of online information. In addition, Hongkong Post will not send embedded hyperlinks via social media pages, SMS messages or emails for collecting payment or personal information.

Hongkong Post has reported the case to the Police for investigation. For enquiries or to confirm the authenticity of a social media page, members of the public are advised to contact Hongkong Post at the General Enquiry Hotline 2921 2222 or [hkpo@hkpo.gov.hk](mailto:hkpo@hkpo.gov.hk).