

Hongkong Post alerts public to fraudulent SMS messages purportedly from "HKPost"

Hongkong Post today (December 20) appealed to members of the public to stay alert to fraudulent SMS messages purportedly to be sent by Hongkong Post. The SMS messages spoofed the name "HKPost" or "+852 2921 2222" (which purportedly to be from the Hongkong Post enquiry hotline) and provided a hyperlink ([https://hongkongpost-hk\[.\]com/track](https://hongkongpost-hk[.]com/track)) that leads to a fake website, which requests the recipient to provide name and address, as well as payment for postage.

Hongkong Post clarifies that it has no connection to these SMS messages and has reported the case to the Police for follow-up. Hongkong Post reminded the public that the Hongkong Post will only use "#HKPost" to send SMS messages to local subscribers of mobile phone services. Any SMS messages that do not have the prefix "#" or that use the Hongkong Post enquiry hotline number are not sent by Hongkong Post. In addition, Hongkong Post will not send embedded hyperlinks via SMS messages, emails, or social media platforms for collecting payments and personal information.

Members of the public are reminded to stay alert to suspicious messages and not to visit suspicious websites or disclose any personal information. For enquiries, members of the public may contact the Hongkong Post enquiry hotline 2921 2222 or hkpo@hkpo.gov.hk.