

Hong Kong residents born in 1962 or 1963 should apply for new smart identity cards between July 28 and September 22

The Immigration Department (ImmD) announced today (July 15) that Hong Kong residents born in 1962 or 1963 should apply for a new smart identity card in person at a Smart Identity Card Replacement Centre (SIDCC) (see Annex I) from July 28 (Tuesday) to September 22, 2020 (Tuesday). The SIDCCs are open from Monday to Saturday, from 8am to 10pm (except public holidays).

The Territory-wide Identity Card Replacement Exercise covers all Hong Kong residents, who should apply for new smart identity cards in person at SIDCCs during their specified periods, whether they are permanent residents or non-permanent residents taking up employment, investment, residence or study in Hong Kong.

Eligible applicants may make appointment bookings via the Internet (www.gov.hk/newicbooking), the ImmD mobile application or the 24-hour telephone booking hotline 2121 1234. To make an appointment booking via the Internet or to download the mobile application, please scan the QR codes (see Annex II). The ImmD appeals to applicants to pre-fill the application form when making appointment bookings through the Internet or mobile application in order to enjoy faster service. Applicants need to bring along their old form of smart identity card when they proceed to the SIDCCs.

For this replacement exercise, the ImmD is implementing a caring arrangement under which each eligible applicant for identity card replacement may bring along up to two persons with disabilities, in addition to two family members or friends aged 65 or above, to replace identity cards together during the same visit to an SIDCC.

For Hong Kong residents born in 1957 to 1961, their specified period for identity card replacement will end on July 27, 2020 (Monday). Those who have not applied for a new identity card should do so as early as possible in order to avoid a last-minute rush. If eligible Hong Kong residents are absent from Hong Kong during their call-up period, they can apply within 30 days of their return to Hong Kong.

For details of the Territory-wide Identity Card Replacement Exercise, please visit the website www.smartid.gov.hk or call the enquiry hotline 2824 6111.