

Hong Kong residents born in 1955 or 1956 should apply for new smart identity cards between September 24 and November 15

The Immigration Department (ImmD) announced today (September 11) that from September 24 (Tuesday) to November 15, 2019 (Friday), Hong Kong residents born in 1955 or 1956 should apply for a new smart identity card in person at a Smart Identity Card Replacement Centre (SIDCC). The SIDCCs will be open from Mondays to Saturdays, from 8am to 10pm (except public holidays).

The Territory-wide Identity Card Replacement Exercise covers all Hong Kong residents, who should apply for new smart identity cards in person at SIDCCs during their specified periods, whether they are permanent residents or non-permanent residents taking up employment, investment, residence or study in Hong Kong.

Eligible applicants may make appointment bookings via the Internet (www.gov.hk/newicbooking), the ImmD mobile application or the 24-hour telephone booking hotline 2121 1234. To make an appointment booking via the Internet or to download the mobile application, please scan the attached QR codes. The ImmD appeals to applicants to pre-fill the application form when making appointment bookings through the Internet or mobile application in order to enjoy faster service. Applicants need to bring along their existing smart identity cards when they proceed to the SIDCCs.

For this replacement exercise, the ImmD is implementing a new caring arrangement under which eligible applicants may bring along up to two family members or friends aged 65 or above to replace their smart identity cards together during the same visit.

For Hong Kong residents born in 1964 or 1965, their specified period for identity card replacement will end on September 23, 2019 (Monday). Those who have not applied for the new identity card should do so as early as possible in order to avoid a last-minute rush. If eligible Hong Kong residents are absent from Hong Kong during their call-up period, they can apply within 30 days of their return to Hong Kong.

For details of the Territory-wide Identity Card Replacement Exercise, please visit the website www.smartid.gov.hk or call the enquiry hotline 2824 6111.

Smart Identity Card Replacement Centres

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1. Hong Kong Island Smart Identity Card Replacement Centre	Room 200, 2/F, Shui On Centre, 6-8 Harbour Road, Wan Chai
2. East Kowloon Smart Identity Card Replacement Centre	Unit 1, 2/F, Manulife Financial Centre and Unit 1B, 3/F, Manulife Financial Centre, Tower A, 223-231 Wai Yip Street, Kwun Tong
3. West Kowloon Smart Identity Card Replacement Centre	12/F, Gala Place, 56 Dundas Street, Mong Kok
4. Tsuen Wan Smart Identity Card Replacement Centre	Shop S201, 2/F, Smartland, 50 Texaco Road, Tsuen Wan
5. Sha Tin Smart Identity Card Replacement Centre	Shop G26, G/F & Shop 123, 1/F, Kings Wing Plaza 1, 3 On Kwan Street, Sha Tin
6. Sheung Shui Smart Identity Card Replacement Centre	7/F, Spot, 48 Lung Sum Avenue, Sheung Shui
7. Tuen Mun Smart Identity Card Replacement Centre	Shop L414B, Level 4, Leung King Plaza, Leung King Estate, 31 Tin King Road, Tuen Mun
8. Yuen Long Smart Identity Card Replacement Centre	Shop 50, G/F, Manhattan Plaza, 23 Sai Ching Street, Yuen Long
9. Tseung Kwan O Smart Identity Card Replacement Centre	Shop 20-26, G/F, Corinthia by the Sea, 23 Tong Yin Street, Tseung Kwan O, Sai Kung