Hong Kong Economic and Trade Office in Guangdong reminds public to remain vigilant against phone scams

The Hong Kong Economic and Trade Office in Guangdong (GDETO) of the Government of the Hong Kong Special Administrative Region today (December 20) reminds the public to remain vigilant against phone scams.

It has come to the GDETO and its Shenzhen Liaison Unit (SZLU)'s attention that fraudsters have recently used a fake caller number display to impersonate GDETO or SZLU officers to make calls to members of the public.

Members of the public must at all times remain vigilant and cautious when receiving calls. Instead of simply relying on the incoming caller number display to identify the callers, believing the callers hastily, or disclosing their personal information arbitrarily, members of public are advised to take the initiative to verify the identities of the callers, such as seeking confirmation from the GDETO or the SZLU by phone or email.

If in doubt, please contact the GDETO at (86 20) 3891 1220 or the SZLU at (86 755) 8339 5618, or send an email to the GDETO at general@gdeto.gov.hk or to the SZLU at szlu@gdeto.gov.hk. Members of the public can also make enquiries to and seek assistance from Mainland China's National Anti-Fraud Center at 86 96110, or Hong Kong Police officers of the Anti-Deception Coordination Centre by calling the 24-hour police enquiry hotline, Anti-Scam Helpline 18222.

Anyone suspecting a phone scam should immediately report it to the Police.