

# Hong Kong Customs urges public to be alert to fraudulent Customs WeChat account

Hong Kong Customs today (February 23) appealed to members of the public to stay alert to a fraudulent Hong Kong Customs' WeChat official account to avoid being scammed.

Official Facebook page, Instagram account, Douyin account and WeChat account launched by Customs all bears a blue tick verification badge (as shown in the attachment), through which Customs will disseminate information on the department's work and the latest information, allowing members of the public to better grasp useful Customs information.

These official accounts are not designated for reports, enquiry or complaints. Members of the public may make crime reports through Customs' 24-hour hotline (+852) 2545 6182 or email account ([crimereport@customs.gov.hk](mailto:crimereport@customs.gov.hk)) or online form ([eform.cefs.gov.hk/form/ced002/](http://eform.cefs.gov.hk/form/ced002/)). For general enquiries or complaints, please call at (+852) 2815 7711 or email to [customsenquiry@customs.gov.hk](mailto:customsenquiry@customs.gov.hk).