

Hong Kong Customs combats unfair trade practices at renovation service company

Hong Kong Customs today (June 25) arrested a renovation works salesman suspected of having applied a false trade description to the renovation service supplied, in contravention of the Trade Descriptions Ordinance (TDO).

Customs earlier received information alleging that a renovation works salesman had falsely claimed a renovation service company would provide a floor tiles installation service.

After investigation, Customs officers today arrested a 35-year-old man.

Investigation is ongoing and the arrested man has been released on bail pending further investigation.

Customs reminds traders to comply with the requirements of the TDO and consumers to procure services at reputable shops.

Under the TDO, any trader who applies a false trade description to a service supplied to a consumer commits an offence. The maximum penalty upon conviction is a fine of \$500,000 and imprisonment for five years.

Members of the public may report any suspected violations of the TDO to Customs' 24-hour hotline 2545 6182 or its dedicated crime-reporting email account (crimereport@customs.gov.hk).