

Hong Kong Customs clarifies no public auction ever arranged through external parties

Hong Kong Customs made a clarification today (December 28) that it has never arranged a public auction by means of a social media platform and website to sell confiscated items. The department reminds members of the public to be alert and avoid being scammed.

Customs had earlier noticed two dedicated pages under the names of "Matiny" and "Yimi-shop" on the Facebook platform. Posts with website hyperlinks registered in the United States and Canada (<https://twgsjg.shop> and <https://bfjays.shop>) respectively were found, falsely claiming that Hong Kong Customs was making arrangements for selling confiscated items by means of public auction. One of the websites even falsely claimed that the proceeds from an auction would be used for charity purposes.

Customs said that the dedicated pages conveyed false information that conspired to mislead members of the public. Customs also suspects intellectual property right infringement and noted that there may be offences under the Trade Descriptions Ordinance (TDO) and Copyright Ordinance (CO) of Hong Kong.

Customs has already requested the social media platform's operator to remove the messages and the hyperlinks as soon as possible. The department will also contact INTERPOL for follow-up action.

Customs reiterates that confiscated items of all types will be handled strictly in accordance with the established guidelines upon the completion of legal procedures. Items suitable for placing on public auction will be coordinated and handled exclusively by the government department concerned in Hong Kong. The department never works with any external individuals or bodies to make a public auction.

Customs stresses that it has all along been concerned with illegal online sales activities. It has strived to combat unfair trade practices and infringing activities on websites. It also maintains close co-operation with law enforcement authorities of other countries and regions to combat cross-boundary infringing activities and protect the rights of consumers and legitimate traders.

Customs reminds consumers that they should stay vigilant in regard to online shopping, and procure products at reputable shops. They should not purchase items of unknown sources at suspicious websites or social media platforms to prevent any losses that may incur. Consumers are also reminded to contact trademark owners or traders for enquiries in case of doubts.

Customs said follow-up investigation will be conducted if the infringing activities involve local persons. If the relevant platform is located outside Hong Kong but is involved in local criminal infringing activities, Customs will refer the cases to law enforcement authorities outside Hong Kong for joint follow-up actions.

According to the TD0, any person who sells or possesses for sale any goods with a forged trademark commits an offence. In addition, "trade descriptions", in relation to goods, refers to an indication, direct or indirect, and in whatever form and by whatever means (including verbal), with respect to goods or any part of the goods, including the method of manufacture, production and processing, or the previous ownership or use. Traders should not give any false or misleading product information to consumers. Making a false or misleading statement about goods to a material degree may constitute an offence of false trade description. Violation of the TD0 is a serious offence. The maximum penalty upon conviction is a fine of \$500,000 and imprisonment for five years.

In addition, according to the C0, anyone who without the licence of the copyright owner distributes an infringing copy of a work through any device or electronic platform to such an extent as to affect prejudicially the owner, or possesses any infringing items for business purposes, commits an offence. The maximum penalty is a fine of \$50,000 per infringing copy and imprisonment for four years.

Customs appeals to members of the public to report any suspected unfair trade practices or infringing activities to the Customs 24-hour hotline 2545 6182 or its dedicated crime-reporting email account (crimereport@customs.gov.hk).