

# Hong Kong Customs alerts public on unsafe frying pans (with photos)

Hong Kong Customs today (November 15) alerted members of the public on the potential risks of handle fracture and the handle screw overheating in two models of frying pan.

Customs earlier conducted a test-buy operation on frying pans from the local market for safety testing. During the tests, the handle of a model of frying pan fractured from the connecting point with its body, while the handle screw overheated in another model, violating the relevant safety standards.

Customs is following up the case.

Customs is committed to the protection of consumer interests and regularly conducts spot checks and safety tests on consumer goods to ensure that they are reasonably safe for use by consumers.

Under the Consumer Goods Safety Ordinance, it is an offence to supply, manufacture or import into Hong Kong consumer goods unless the goods comply with the general safety requirements for consumer goods. The maximum penalty upon conviction is a fine of \$100,000 and imprisonment for one year on first conviction, and \$500,000 and imprisonment for two years on subsequent conviction.

Members of the public with information relating to unsafe consumer goods may submit a report via the Customs 24-hour hotline 2545 6182 or its dedicated crime-reporting email account ([crimereport@customs.gov.hk](mailto:crimereport@customs.gov.hk)).

