

# HMCTS launches 2021 communications and engagement survey

News story

HMCTS is gathering feedback about how it communicates and engages with professionals who work in courts and tribunals.



We are asking professional court and tribunal users (such as legal professionals, the advice sector, contractors and the police) to complete a short survey about how we communicate and engage with them about the work of our organisation, including about reform, recovery and day-to-day operations.

From our use of social media and GOV.UK to blogs and e-bulletins, working groups, forums and webinars, we use lots of different ways to communicate with people who work in our courts and tribunals.

- are we using the right channels to reach the right people at the right time?
- are we providing the right level of detail about the things those working in the justice system want and need to know about the organisation?
- what could we do better?

The survey will close on Friday 16 July 2021 and should take around 15 minutes to complete. Feedback will help us to improve what we do.

[HMCTS Communications and Engagement Survey](#)

All responses will be treated anonymously and in the strictest confidence. We will not be able to identify participants from the information they provide.

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1. 8 July 2021

Added date survey window will close.

2. 22 June 2021

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