[HKSAR Government sets up Hong Kong Cross-boundary Public Services self-service kiosk and "iAM Smart" self-registration kiosk in Huizhou (with photos)](#)

To advance the development of a digital government, the Hong Kong Special Administrative Region (HKSAR) is collaborating with Guangdong Province to promote the Cross-boundary Public Services initiative. The Digital Policy Office (DPO) announced today (December 20) the setting up of a Hong Kong Cross-boundary Public Services self-service kiosk in Huizhou to enable residents and enterprises in Mainland cities of the Guangdong-Hong Kong-Macao Greater Bay Area (GBA) to access public services of Hong Kong without the need to travel to Hong Kong in person.

Starting today, the public can use the Hong Kong Cross-boundary Public Services self-service kiosk located on 1/F, Building 1, Huizhou Civic Center, to access various public services of Hong Kong. The opening hours of the kiosk in the Center are 8.30am to noon and 2pm to 5.30pm, Monday to Friday (except public holidays on the Mainland). For details, please visit the Hong Kong Cross-boundary Public Services thematic website at www.crossboundaryservices.gov.hk/en/home/index.html.

Following the Hong Kong Cross-boundary Public Services self-service kiosks that commenced operation earlier in Guangzhou, Qianhai and Futian in Shenzhen, and Zhuhai as well as Foshan, the Cross-boundary Public Services self-service kiosks currently provide a total of 70 public services from 11 government bureaux and departments as well as related organisations, encompassing areas commonly used by enterprises and the public including taxation, company registration, property and vehicle enquiry and registration, application for personal identification documents and entry of talent, welfare and education, healthcare, immigration clearance, urgent assistance as well as culture and tourism. Members of the public can use the self-service kiosks to perform data entry, document scanning and result printing to enjoy one-stop access when applying for various public services.

An "iAM Smart" self-registration kiosk is also set up at the Huizhou location to enable Hong Kong residents working and living on the Mainland to register for "iAM Smart+" and directly use the "iAM Smart" mobile app for one-stop public services, such as renewal of a vehicle licence, application for an International Driving Permit and registration for eHealth. For details and registration requirements, please visit the "iAM Smart" thematic website at www.iamsmart.gov.hk/en/reg.html.

A spokesman for the DPO expressed sincere gratitude to the Guangdong

Provincial Administration of Government Service and Data for its strong support, and to the Center for its full co-operation. The DPO will continue to discuss with the Guangdong Provincial Administration of Government Service and Data to set up self-service and self-registration kiosks in more Mainland cities of the GBA to cope with the demands of residents and enterprises in the GBA for public services of Hong Kong.

To implement the State Council's Guiding Opinions to all provincial governments on Cross-provincial Public Services and their comprehensive deployment, the HKSAR Government accepted the invitation of the People's Government of Guangdong Province in 2021 to jointly launch the GBA Cross-boundary Public Services, and worked with Guangdong Province in November last year to introduce a dedicated service area/thematic website for Cross-boundary Public Services. The initiative enables enterprises and the public in both regions to enjoy simple and convenient cross-boundary services, with a view to facilitating the provision of public services and investment in the GBA, and enhancing the satisfaction and sense of contentment of enterprises and the public in accessing services across the boundary.