

Have your say on a new Rail Service for Wales

Passengers and interested parties across Wales and the Borders are being invited to give their views on what they want from the next Wales and Borders Rail Service.

The Transport for Wales consultation, which also separately considers the South Wales Metro, invites views on a range of issues including frequency of rail services, mobile charging facilities, live travel information and fares. The current Arriva Train Wales service is due to end in October 2018.

Economy and Infrastructure Secretary, Ken Skates said:

“I’m pleased that Transport for Wales is undertaking this second consultation on the Wales and Borders Rail Service which reflects the importance of the network to passengers. I’d like to thank interested parties for their valuable feedback during the first consultation process and for the enthusiastic participation of so many so far.

“We inherited a franchise which was let on a zero growth basis and no longer fully meets the needs of a modern Wales. Now we have a fantastic opportunity to ensure that the next contract, the Welsh Government’s first, is developed with the passenger at its heart.

“With this in mind, we’re keen to ensure that our new service takes full account of what passengers want, and provides not only for current requirements but also allows for future growth, quality improvements and is able to adapt to ever changing technology.

“Our extensive programme of engagement will also feed directly into the procurement process, with four bidders being expected to demonstrate how they will deliver a service that meets passengers’ needs.”

To ensure as many views as possible are gathered, Transport for Wales will be hosting engagement events across Wales and running a social media campaign. Young people’s and Easy Read versions of the consultation are also published to encourage feedback from a wide range of partners and service

users.

The full consultation documents can be found at:

<https://consultations.gov.wales/consultations/transport-wales-design-wales-and-borders-rail-service-including-metro>.