

HAD to resume basic public services

The Home Affairs Department (HAD) announced today (February 1) that starting from February 3 (Monday), basic and limited public services of the HAD will resume until further notice. Details are as follows:

The Home Affairs Enquiry Centres (HAECs) (except for the Sham Shui Po HAEC, which closed earlier for maintenance works) will be open between 9am and 5pm from Monday to Friday (between 9am and 5pm on Monday, Wednesday and Friday only for the HAEC in Mui Wo). The service to administer declarations or oaths/affirmations for private use will be available.

The Estate Beneficiaries Support Unit (EBSU) will provide limited services. The Unit's hotline (2835 1535) and service counter will operate from 9am to 1pm and from 2pm to 5pm from Monday to Friday.

The waiting time for the services provided by the HAEC and the EBSU may be longer as the provision of services will be scaled down.

The Office of the Licensing Authority will provide limited services. Submissions of licensing applications in connection with hotels, guesthouses and other premises as well as entertainment can be made by post or using e-submission. Application forms and submission details can be found on the webpage of the Office of the Licensing Authority at www.hadla.gov.hk. Applicants who need to collect or submit important documents in person should contact relevant staff beforehand for arrangements.

All community halls and community centres, except when being used as temporary cold shelters when the cold weather warning is in force, will be temporarily closed.

For other enquiries, please continue to call the HAD's enquiry hotline at 2835 2500 between 9am and 7pm from Monday to Friday.