

# HA staff commended for outstanding performance (with photo)

The following is issued on behalf of the Hospital Authority:

The Hospital Authority (HA) today (May 15) announced and presented the Outstanding Staff and Teams and Young Achievers Award for 2019. This year, 19 staff members and five teams (list of awardees appended) were awarded for their outstanding performance, provision of quality patient-centred care, enhancing team spirit and improving the overall operational effectiveness of the organisation.

Since 1993, the HA has been organising this corporate-wide staff reward and recognition programme annually to commend outstanding staff members and teams. Starting from 2018, to recognise the good performance of the new generation in the workforce, all staff members aged 40 or below are eligible to be nominated for the Young Achievers Award.

Commending the award-winning staff and teams, the HA Chairman, Professor John Leong said, "They contributed to patient services or the development of the HA in different aspects. They fully embrace the core values of the HA, which are 'people-centred care, professional service, committed staff and team work'."

The 2019 Outstanding Staff and Teams and Young Achievers Award Selection Panel was chaired by the HA Board Member and Chairman of the Human Resources Committee, Mrs Ann Kung. Addressing the ceremony, Mrs Kung said, "The winners not only demonstrate professionalism and commitment in their professions, but are also willing to walk an extra mile to reach out to every colleague and patient."

Other members of the Selection Panel include another Board Member, Ms Lisa Lau; the HA Chief Executive, Dr Leung Pak-yin; the Head of Human Resources, Dr Pang Fei-chau; Cluster Chief Executive of Kowloon West Cluster, Dr Doris Tse; and 2018 Outstanding Staff Award winner Dr Yan Wing-wa.

Nominations for the Award this year were overwhelming. A total of 70 submissions from various departments of hospitals and Head Office were received. Contributions of participants to the following core values of the HA were adopted as selection criteria for the Outstanding Staff and Teams by the selection panel:

- (a) People-centred care
- (b) Professional service
- (c) Committed staff
- (d) Team work

As for the Young Achievers, nominees were considered in terms of the

following areas:

- (a) Demonstrate the HA core values
- (b) Possess the following preferred attributes:
  - (i) Be an advocate for his/her profession
  - (ii) Always energise the team
  - (iii) Always think out of the box
  - (iv) Be a good communicator

