

HA reminds its staff and general public on suspected fraudulent messages claiming to be from HA staff

The following is issued on behalf of the Hospital Authority:

The Hospital Authority (HA) today (January 27) reminded its staff and the general public on suspected fraudulent messages claiming to be from HA staff.

The HA Information Technology and Health Informatics Division received reports from staff members on having received fraudulent messages via public instant messaging apps from unknown mobile numbers carrying profile pictures of HA staff. The HA believes that the profile pictures had been downloaded from the Internet.

Given the vigilance of and timely reporting by the staff concerned, no data leakage nor financial loss has been reported so far. The HA is very concerned about the incident and has reported the cases to the Police for further action.

The HA has reminded its staff to remain vigilant when using public instant messaging apps so as to avoid Internet scams. Staff are reminded not to click hyperlinks from unknown sources and to verify the identity of the sender if a message from an unknown source is received. The HA also appeals to the general public to remain vigilant on fraudulent messages which claim to be from HA staff. The HA Information Technology and Health Informatics Division will closely monitor the situation and provide assistance to staff in need.